Stone County Emergency Services
105 Stonebridge Parkway
Branson West, Missouri 65737

September 28, 2009
105 Stonebridge Pkwy
Branson West, MO 65737

Attendance:
Board Members: Tom Martin, Dave Wilhelm, Kent Brosseau, David Stump, Tim Gideon and Kent Doucey.

Staff: Eric Story and Deb Cook.

Other Attendees: Charlie Neubert

5:30pm: Chairman, Tom Martin, called the meeting to order with a quorum present.

Agenda:
Motion to approve the agenda was made by Dave Wilhelm and seconded by Dave Stump. All members present voted yes, motion passed.

Minutes:
Motion to approve the minutes from the August 24, 2009 meeting was made by Dave Wilhelm and seconded by Kent Brosseau. All members present voted yes, motion passed.

Secretary/Treasurer Report:
Sales Tax Revenue is down.

Motion to approve paying the bills was made by Dave Wilhelm and seconded by Kent Doucey. All members present voted yes, motion passed.

Old Business:
None

New Business:
None

Director's Report: (Dean Davis was not present, so Eric Story gave the Director's Report)
The three newest dispatchers have just been released from training. They are in MULES class this week and attend the 40-hr APCO class soon.

Mary Hafar is coming back to dispatch full time. Since she has been filling in lately, she is still certified in everything and will require no training.

Dean is working with the College of the Ozarks to possibly get an intern to work approximately 20 hours a week.

The newest dispatcher had not been doing well in her training and Eric and Dean spoke with her last week. After speaking with her, they spoke with her shift supervisors. The next day she didn't show up for work or call in, so she has apparently resigned.

The health insurance renewal is due November 1, 2009, and Dean will have all the quotes at the October meeting.

The County road sign budget has been depleted, and SCES can't order more county road signs until January 1, 2010. Kim will keep track of all the needed road signs and order them after the first of the year.

The generator has been repaired and is fully operational.

The outside lights aren't working properly and K & R Electric has been notified and will be here to repair them any time.

The MULES interface on the CAD is not working properly. All of the top Interact programmers are working to repair the system and everything is being run using the stand-alone computer at this time. Discussion occurred.

Discussion occurred regarding running persons by name and date of birth versus OLN or Social Security Number. Eric advised that since everyone is out of training now, there will be three dispatchers on every day and four on every night, so there will be plenty of time to thoroughly complete these tasks. He advised that he and Dean have been putting the responsibility of controlling the shifts on the Shift Supervisors, and that smoke breaks have been limited to one per hour and that no cell phones are allowed in dispatch. Kent Doucey added that, now that everyone has access to the cameras, it looks bad when someone logs onto the surveillance site and sees a dispatcher reading a book or surfing the internet. He suggested periodic testing regarding the county to give dispatchers something to study for.

Eric advised there are still some attitude problems, but most of the animosity in dispatch is gone.

The Stone County Sheriff's Office is Stone County Emergency Services' backup PSAP. Discussion occurred, and it was decided to begin sending SCES dispatchers to the SO and SO employees to SCES to familiarize themselves with each facility should they ever need to operate at the different locations.

All agencies served by SCES will be advised that MULES is down and requests for MULES information will take extra time to process. Discussion occurred regarding other options for accessing MULES if necessary.

Kent Doucey brought up that he'd spoken with several fire chiefs in the county and they are wanting to standardize what information is given out in a page. Eric advised that this can be done, and the fire chiefs need to come up with what they're wanting, possibly at a fire over-site committee meeting and let SCES know.

Comments from the Floor:
Charlie Neubert (Chief, Southern Stone County Fire) -Charlie advised he is still waiting on FCC to give permission for the voting system.

Charlie also advised that the SSCF Matrix had been malfunctioning, but it is now repaired and working correctly.

Eric advised the new CAD update is available, but Interact is trying to charge for training the dispatchers on the updates. Discussion occurred, and Dean will investigate why this charge is not included in the maintenance contract.

Announcement of Next Meeting: The next regular meeting of the Board will be October 26, 2009 at 5:30pm.

Motion to Adjourn: Motion to adjourn was made by Dave Wilhelm and seconded by Kent Doucey. All members present agreed, motion passed.

SUMMARY OF MOTIONS MADE

1. Motion to approve the agenda was made by Dave Wilhelm and seconded by Dave Stump. All members present voted yes, motion passed.
2. Motion to approve the minutes from the August 24, 2009 meeting was made by Dave Wilhelm and seconded by Kent Brosseau. All members present voted yes, motion passed.
3. Motion to approve paying the bills was made by Dave Wilhelm and seconded by Kent Doucey. All members present voted yes, motion passed.
4. Motion to adjourn was made by Dave Wilhelm and seconded by Kent Doucey. All members present agreed, motion passed.